



# BRYAN FIRE MARSHAL'S OFFICE BRYAN FIRE DEPARTMENT 414 Lawrence St BRYAN, TX 77801



## How To Order KNOX Products

### Step #1

- Go to [www.knoxbox.com](http://www.knoxbox.com) and click the "Products" tab on the menu bar

ESSENTIAL PRODUCTS THAT ENSURE FIRST RESPONDERS HAVE ACCESS.

Knox is taking the necessary precautions for the health and safety of our customers and staff. We have implemented social distancing requirements at our facility and are adhering to all state and national health guidelines. Will Call order pickup is not available at this time. [View More...](#)

To see availability Choose your local fire department agency

LEARN HOW TO BUY

SUPPORTED BROWSER

Contact Cart Login BUY

KNOX

HOME INDUSTRIES PRODUCTS SUPPORT

Search Product

### THANK YOU FOR SELECTING KNOX

Due to COVID-19 related issues, our customer service center is experiencing delays in responding to phone inquiries.

We extend our apologies for the inconvenience and are actively working to reduce current wait times. Using the "How to Buy" link below, frequently eliminates the need to talk directly with a customer service representative. Please Note: It is important that you carefully select the appropriate first responder department/agency to view the products available where you are located.

How to Buy

### Step #2

- Follow the prompts to enter your location and select Bryan Fire Department

To view products available in your area, locate your local first responder department/agency.

Your location  
TEXAS

Local fire department/agency  
Bryan Fire Dept

Search

Have Questions?  
Our Customer Service team can assist you by calling:  
800-552-5669  
Monday - Friday, 6 AM to 4 PM MST

Back

Select the local first responder dept./agency to view products.

Note: If the department has multiple listings, select the appropriate access program (text in red) to display a set of products available for that program.

Bryan Fire Dept  
Bryan, TX

Select

Bryan Fire Dept  
Bryan, TX  
Residential Use ONLY - HomeBoxes

Select


Have questions? Contact Customer Service at 800-552-5669

# Step #3


- Select the type of product you are looking for

Products


Categories:




Commercial KnoxBoxes




FDC Locking Caps




Standpipe Lock




Gate Key Switches and Padlocks



Emergency Boxes



Remote Power Box




Accessories

# Step #4

- Follow the prompts for installation and shipping information
- ***\*\*Do NOT ship products to Bryan Fire Department\*\**** Products should be shipped to a location of your choosing.

## Installation Address

The installation address is where this product will be installed. Do not enter the shipping address here.

 **Available for:**  
Bryan Fire Dept - BRYAN, TX

Business Name

Address Line 1 \*

Suite/Apt/Unit

City \*

Country \*

State/Province \*

Postal Code \*

# Step #5

- **Key Boxes:** Key boxes are shipped with the access door unlocked to allow you to install the box. Visit the Bryan Fire Department website for additional information regarding the location and required keys. <https://www.bryantx.gov/fire/>



- **FDC and Standpipe Locking Caps:** Locking caps may be installed by your fire protection service provider or by contacting the Fire Marshal's office.



- **Gate Switches:** Gate switches are installed by a qualified service technician of your choosing. Once switch has been installed you are required to notify the Fire Marshals office and arrange for a acceptance test of the system.



- **Pad Locks:** Call the Fire Marshal's office when you are ready to install pad locks and a representative will install them.

